



# Saartha

SERVING YOUR IT PURPOSE



## Field Service Management **Ezy-Serve**

Transform Field Service Management (FSM) with Ezy-Serve – our comprehensive product suite powered by Low-Code platform. A game-changer, it cuts costs, boosts responsiveness to dynamic business changes, excelling in Asset Maintenance and Customer Service.

## Outcomes We Deliver



Optimizing Field Force Productivity



Optimizing Service Delivery



Driving down Asset Maintenance cost



Reducing IT TCO

# POWER UP YOUR FIELD FORCE: STRATEGIES FOR PEAK PRODUCTIVITY



## Pre-Dispatch



Operations Team

## Post-Dispatch



Field Technicians



Reduce Round-Trips



Travel Time



User Adoption



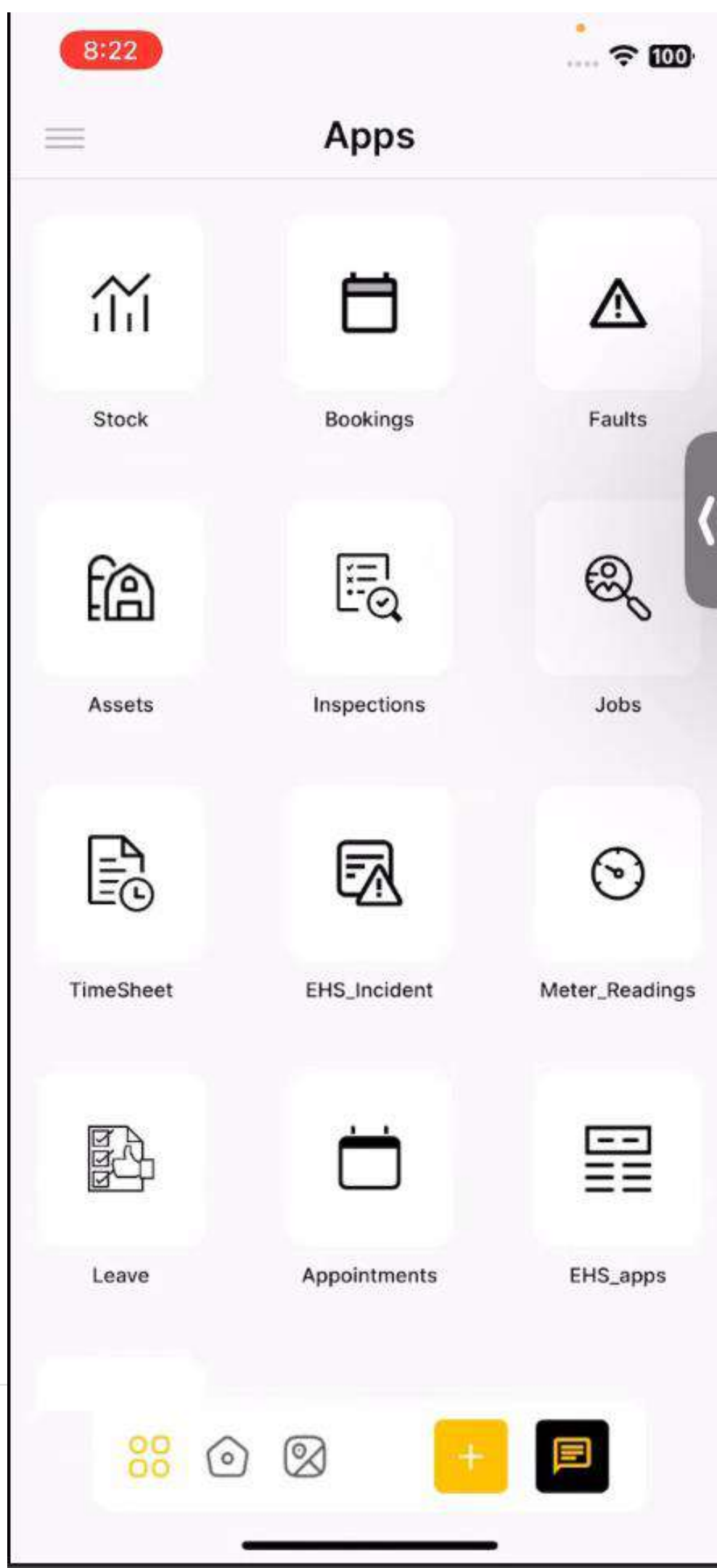
User Adoption



Last Mile Optimization



Collaboration



# Super App !

A Super App that is extensible,  
with sub-apps for an integrated consistent UX



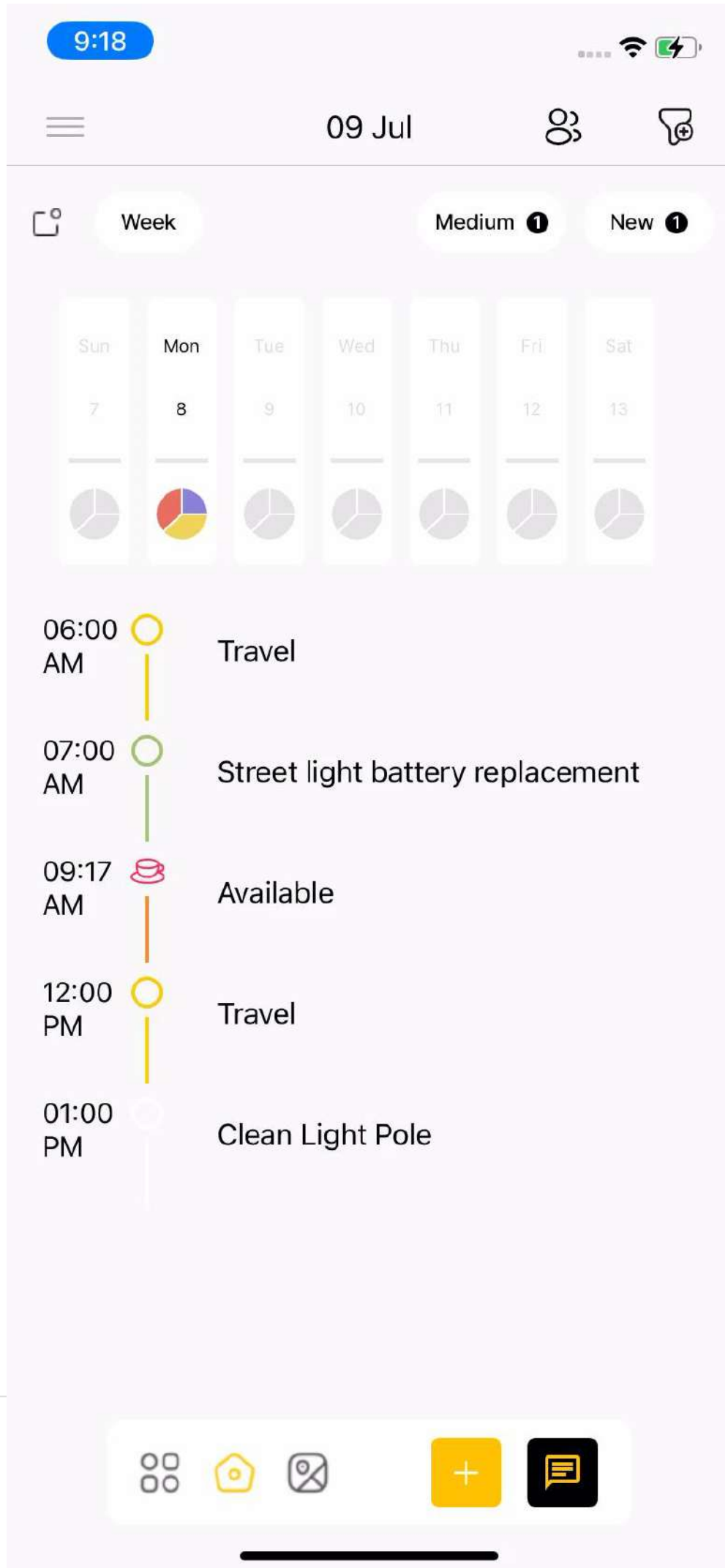
Uniform UX



Integrated



Reduces data entry



# Last Mile Optimization

Conquer the last mile !

- Exploit Location Intelligence
- Avoid SLA breaches
- Enhance customer Satisfaction

Assignment Details



Work Order Id

9012556

Operaiton Id

0010

Description

Check water heater thermostat 1345345

Scheduled Start Date Time

2024-09-23 10:20 am

Scheduled End Date Time

2024-09-23 05:40 pm

Actual Start Date Time

2024-09-23 09:06 pm

Pause

Finish



# Conversations on the Job !

Capture all data including conversations of the Job On the Job.



Data Currency



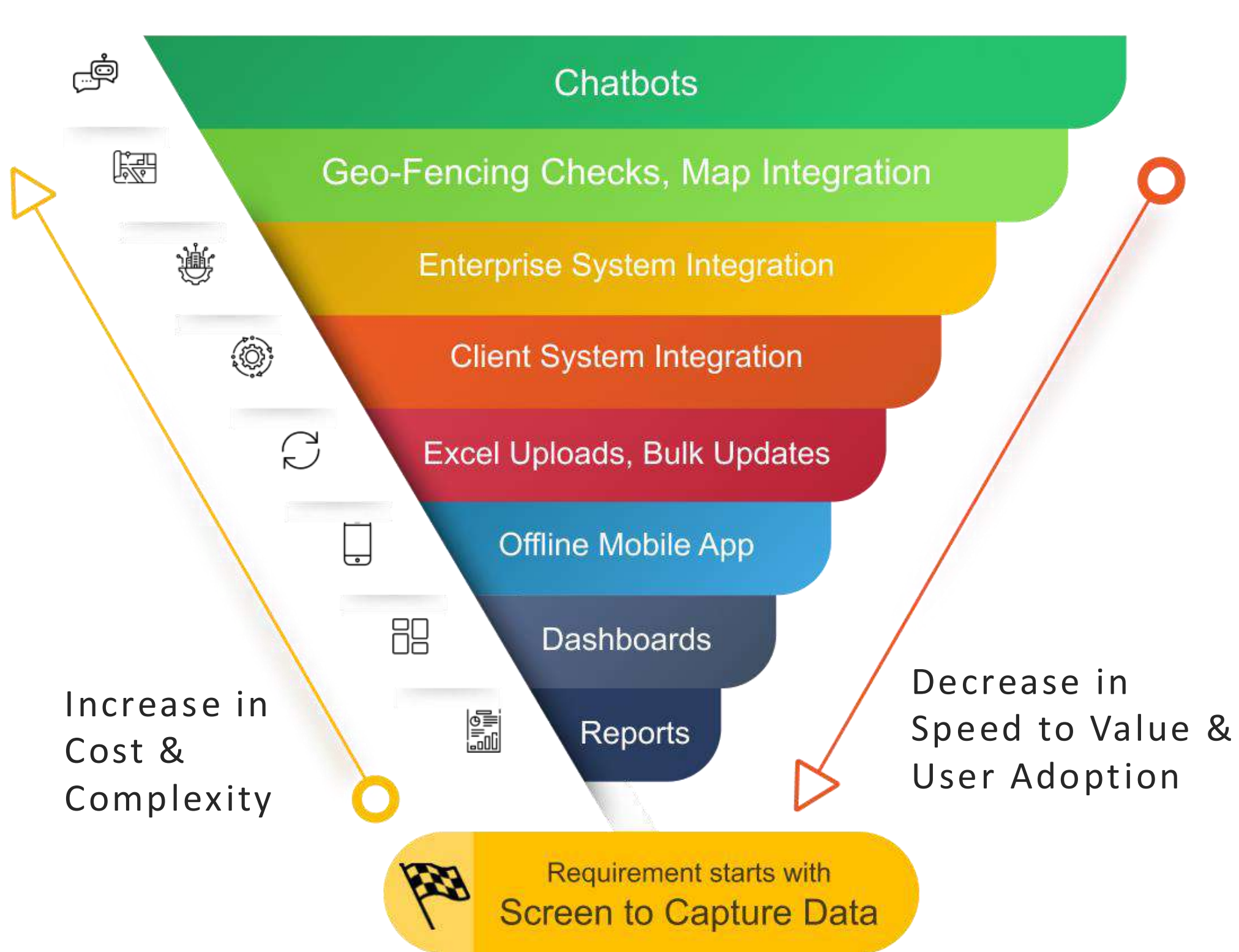
Enhance User Adoption



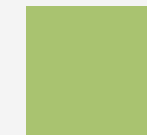
Enhanced value from History



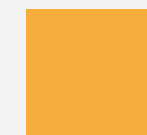
# Summary



Usable Tools



Extensible Rapidly



Evolve at the rate of Business Change



# Contact us



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